

# **Return Policy**

#### **Return Acceptance:**

Product is not eligible for return after 60 days of the original invoice date.

- If the product is not returned before 60 days, the RMA will be cancelled, and the product will no longer be eligible for the return.
- Except for defective products that fall under our Limited Lifetime Warranty.

A restocking fee of 20% will be applied for any returns between 31-60 days from the original date of invoice.

• Except for defective products that fall under our Limited Lifetime Warranty.

All returns must have an RMA acknowledgment attached to the returning shipment.

Special order/non stocked products are not eligible for return.

Except for defective products that fall under our Limited Lifetime Warranty.

Authorized returns must be in its original sealed packaging and is subject to inspection. Any return that has been inspected and found to be unsellable, will not be eligible for return.

Except for defective products that fall under our Limited Lifetime Warranty.

#### **Restocking Fees:**

00-30 days of original invoice date - No restocking fee applied.

31-60 days of original invoice date - 20% restocking fee applied.

61+ days of original invoice date - Not eligible for return.

- Except for defective products that fall under our Limited Lifetime Warranty
- If the return is due to a Marathon error, no restocking fee is applied however customer is required to return item/s before 60 days of the original invoice date. If not Returned within that time, product will no longer be eligible for return.

### **Items Being Returned to Marathon:**

RMA acknowledgment must be attached to the returning shipment.

**Marathon Error** – Marathon is required to provide the customer with the carrier label to return the good. Unless the customer is returning items in person.

**Customer Error** – Customer is responsible for preparing shipment, arranging carrier of choice to pickup parcel, and is liable for shipping charges/fees that may apply between customer and carrier. Unless the customer is returning items in person.

## **Updated Disclaimer:**

Please quote your invoice number with your return.

Special order/non-stocked products are not eligible for return.

Returns must have an RMA acknowledgment attached to your returning shipment.

All returns must be made within 60 days of the original invoice date.

Products are non-returnable after 60 days. If product is not returned before 60 days, RMA will be cancelled, and product will no longer be eligible for return.

Authorized returns must be in their original sealed packaging and are subject to inspection.

For any non-Marathon errors, customer is responsible for coordinating pickup of package to be returned, as well as paying for any shipping fees that may apply.

A restocking fee of 20% will apply for any returns between 31-60 days from original invoice date.

